

Critical Information Summary

This summary does not reflect any discounts or promotions which may apply from time to time.



Messaging API

Information about the service

The Messaging API (an Application Programming Interface to allow for SMS) allows your application to send SMS and MMS messages to Australian and international mobile phones. This API is available for applications that use REST-based API's. Full details on the Messaging API service can be found on dev.telstra.com

You don't need to be connected to a mobile plan in order to use the Messaging API. Messages can be received on all compatible devices with a mobile plan (including tablets and mobile phones).

T.DEV – Telstra's API Marketplace

T.DEV is Telstra's home for APIs, where developers can discover, try, buy and use Telstra services through an API.

This API Marketplace is a web-based marketplace that enables you to purchase and manage various APIs that we make available from time to time. You need an internet connection to access T.DEV. To start using T.DEV, visit the marketplace and create an developer account. From there you will get immediate access to our free API services on offer that you can start using immediately.

Minimum Term

There is no minimum term for the PAYG.

What's included

Access to Telstra API marketplace is free of charge.
Messaging usage is subject to charges.

What's not included

- An internet connection is required to use Telstra Messaging API, the usage cost of your internet and related data charges are not included with this subscription.
- Message replies from mobile handsets to the application are charged to the device (handset or tablet).

Information about pricing

PAYG plan

PAYG includes	Price excludes GST
Domestic SMS	6¢
International SMS	13¢
SMS Receipt	1¢
MMS (Less than 600KB)	25¢
MMS (600KB+)	40¢
MMS Receipt	1¢
International MMS	40¢
International MMS (600KB+)	60¢
International MMS receipt	1.5¢

Early Termination Charges

No early termination charges apply to the PAYG plan.

Other information

Manage your service online

You can manage your applications and subscription online at dev.telstra.com

Price changes

The above pricing may be subject to change in the future.

Telstra does not Guarantee that the provision of the Messaging API service will be fault free or continuous, or that SMS messages will be sent in a timely manner.

You are not permitted to use Messaging API services for the purpose of sending marketing messages (which are designed to promote the sale or demand for goods or services) unless you comply with the Spam Act 2003 (Cth), the ACIF guidelines for SMS, the eMarketing Code and any other applicable laws, industry standards and codes. Telstra may cancel your access to the Telstra API system if it has reason to believe that you are not complying with the law.

Important restrictions apply on the sending of large volumes of message. You should read the terms and conditions available at telstra.com.au/content/dam/tcom/personal/consumer-advice/pdf/business-b/bg-enhanced.pdf and on the developer portal dev.telstra.com/legal before using the Messaging service. The send Messaging API should not be used for time based initiatives that may result in a sudden peak of message traffic to the Telstra Mobile Messaging network.

Delivery reporting – delivery reports may not be available where the SMS and/or MMS is sent to another carrier's network.

Two-way messaging capability – you will only be able to send to and receive SMS and/or MMS messages from non-Telstra customers where we and the other phone company have agreed and fully implemented the necessary technology.

Telstra has no control over the networks of other carriers and cannot guarantee that a message will reach a final destination on another carrier's network.

Billing

The pricing in this Critical Information Summary are for a full billing cycle but your first bill may include pro rata charges for part of the month if you started or changed your plan part way through a billing period – refer to the 'Important information about your first bill' section below for more information.

Important information about your first bill

When you first start a plan or change your plan part way through a billing period, your first bill will include your minimum monthly charge in advance. It will also include a proportion of your minimum monthly charge based on the number of days left in the billing period.

To opt into receiving paperless billing, visit telstra.com/emailbill to request an email bill and/or set up direct debit. For more information on other bill payment options, go to telstra.com/billpay

We're here to help

If you have questions about your bill, technical support service or connection, please call us on 13 2000 or our Disability Enquiry Hotline on 1800 068 424 (voice) and 133 677 (TTY).

Complaints or disputes

If you need to make a complaint you can:

- call 13 2000 and say "complaint"
- call your Account Representative if you have one.
- visit telstra.com.au/business-enterprise/help-support/contact-us/make-a-complaint/

Further investigation

If we can't resolve your complaint to your satisfaction, you can contact the Telecommunications Industry Ombudsman by phone on 1800 062 058. For full contact information go online at tio.com.au/about-us/contact-us

This is a summary only – the full legal terms for this plan are contained in your agreement with Telstra, including Our Customer Terms which is available at telstra.com/customer-terms